



## System Builder Hardware Quick Reference Guide

## Top 5 Ways Microsoft® Mice and Keyboards Add Value to Your Systems

Microsoft leads the industry in offering quality mice and keyboards that deliver enhanced productivity, added mobility, and best-in-class design and ergonomics.



### 1. Add Microsoft Brand Value

Differentiate and add value by including Microsoft brand peripherals with your systems.

### 2. Hardware/Software Compatibility

You can count on Microsoft hardware to seamlessly enhance the software experience.

### 3. Designed for Comfort

Our designers and ergonomists ensure that each product offers your customers superior comfort.

### 4. A History of Innovation

For 25 years, Microsoft has consistently been the first to deliver the newest advancements in performance, comfort, and design that set industry standards.

### 5. Solutions for Everyone — from Business to Home Users

Microsoft's variety of mouse and keyboard solutions are easy to use and deliver performance and comfort.

# Microsoft® Wireless Laser Desktop 6000



Microsoft

## Cutting-Edge Laser Mouse Performance in a Comfortable, Sleek, Wireless Desktop

### Key Features

#### **Optimized for Windows Vista™**

Get the most out of your Windows Vista experience.

#### **Comfort Curve Keyboard**

Type more comfortably with this ergonomist-approved keyboard.

#### **High Definition Laser Technology**

For more responsive, more precise, smoother-tracking mouse performance compared to optical technology

### Full Feature List

- **Gadgets Button** for one-touch access to customizable content such as weather, news, stock quotes, and more
- **Windows® Start Button**—simply press to launch your Start menu to quickly search your PC or the Web.
- **Windows Live™ Call Button** for one-touch access to your Windows Live Messenger buddy list
- **Media Center**—control your media activities with the touch of a button.
- **4-way scrolling** to quickly navigate work sheets, Web pages, photos, and more
- **Magnifier** to easily enlarge screen details and edit images in real time

### Target Customers

#### **Commercial**

- Organizations purchasing high-performance PC systems for their employees who need or expect advanced keyboard features
- Organizations beginning to adopt Windows Vista and desiring more comfortable hardware for their employees

#### **Consumer**

- End users who want an enhanced computing experience through wireless freedom and Window Vista compatibility
- End users who spend a lot of time with their PC and want time-saving features or who are considered power users

### How to Sell

#### **Commercial**

- Point out that the Comfort Curve is Microsoft's most popular, ergonomist-approved design and it can help reduce the risk of repetitive stress injury (RSI) to employees.
- Emphasize that this desktop is Microsoft's latest, top-performing solution with a combination of advanced technologies and comfort, and that it is designed to work with Windows Vista.

#### **Consumer**

- This unique offering combines Microsoft's best-selling ergonomist-approved Comfort Curve design with a high-performance, productivity-enhancing mouse.
- Point out the Windows Vista and Windows Live integration and other advanced features.

# Microsoft® Wireless Laser Desktop 6000

## Americas

Part Number	Language	Reference Number	Price
69M-00006	English		

## Asia

Part Number	Language	Reference Number	Price
69M-00022	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
69M-00008	English British		
69M-00020	English Euro		
69M-00016	Greek		
69M-00018	Turkish		



# Microsoft® Wireless Optical Desktop 3000



Microsoft

## Advanced Optical Mouse Performance in a Comfortable, Sleek, Wireless Desktop

### Key Features

#### Comfort Curve Keyboard

Type more comfortably with this compact, ergonomist-approved keyboard and enjoy ergonomic comfort without having to relearn typing.

#### Wireless Freedom

No cables and less desktop clutter with Microsoft® wireless technology and an ultra-thin profile that features quiet, responsive keys

#### High Definition Optical Technology

For more responsive, more precise, smoother-tracking mouse performance

### Full Feature List

- **Media keys and hot keys** for one-touch access to the commands and programs you use most
- **Enhanced F keys**—easily perform common tasks with these special, one-touch keys.
- **Spill resistant keyboard**—no need to stop living when you start working
- **4-way scrolling**—use the tilt wheel to scroll side to side and up and down in work sheets, Web pages, photos, and more.
- **Magnifier**—one touch of the mouse button enlarges screen details for easy editing.
- **Average 6 plus months of battery life**

### Target Customers

#### Commercial

- Organizations that want to give their workers the freedom of wireless technology—plus comfort and performance
- Organizations looking for a compact, ergonomist-approved desktop with style and performance features that takes up less desk space

#### Consumer

- End users looking for wireless freedom, comfort, performance, and style in a desktop set
- End users looking for an affordable ergonomist-approved desktop that is spill-resistant and fits in smaller spaces

### How to Sell

#### Commercial

- Emphasize that the Comfort Curve is Microsoft's most popular, ergonomist-approved keyboard design.
- Emphasize that this desktop can help enhance their employees' productivity, with a smaller footprint and quiet keys.

#### Consumer

- The desktop offers an unbeatable combination of comfort, performance, and affordability in a wireless desktop set.
- Emphasize the benefits of a smaller, wireless keyboard and mouse that eliminate the annoyance of extra cables.

# Microsoft® Wireless Optical Desktop 3000

## Americas

Part Number	Language	Reference Number	Price
69N-00013	English		

## Asia

Part Number	Language	Reference Number	Price
69N-00033	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
69N-00027	Arabic		
69N-00037	Belgium Azerty		
69N-00045	Danish		
69N-00015	English British		
69N-00025	English Euro		
69N-00043	Finnish/Swedish		
69N-00017	French		
69N-00047	German		
69N-00021	Greek		
69N-00031	Hungarian		
69N-00039	Italian		
69N-00019	Portuguese		
69N-00029	Russian		
69N-00041	Spanish		
69N-00023	Turkish		





# Microsoft® Ergonomic Value Pack



Microsoft

## Microsoft's Most Comfortable Keyboard, with a Comfortable Mouse

### Key Features

#### **Microsoft® Natural® Ergonomic Keyboard 4000**

Break-through, split design encourages a natural hand position and easier access to keys.

#### **Microsoft Comfort Optical Mouse**

Designed by ergonomic experts to fit like a glove in either hand.

#### **High Definition Optical Technology**

More precise, more responsive, and smoother tracking over more surfaces

### Full Feature List

- **Microsoft's Natural Split Keyboard and Gullwing design** reduces key reach and wrist and finger extension, and promotes natural wrist alignment.
- **Optional reverse-slope palm lift** provides a more natural wrist position than flat keyboards.
- **Zoom slider** for close-ups of Web pages, images, and more
- **Magnifier**—one-touch of the mouse button enlarges screen details for easy editing.
- **Tilt Wheel** for 4-way scrolling
- **4 customizable mouse buttons**—reassign any button to fit your needs.

### Target Customers

#### **Commercial**

- Organizations with ergonomic programs or wanting to improve productivity through ergonomics
- Organizations looking for exceptional comfort, combined with great performance at an attractive price

#### **Consumer**

- End users who spend a lot of time at the PC and who want maximum comfort
- End users wanting a high-performance desktop

### How to Sell

#### **Commercial**

- Emphasize that the ergonomic design of the keyboard can help reduce the likelihood of repetitive stress injury (RSI).
- Emphasize the great combination of comfort and performance, especially High Definition Optical technology.

#### **Consumer**

- Explain that the desktop incorporates Microsoft's most comfortable keyboard, with a breakthrough design.
- Emphasize the great style and looks of this desktop, with performance that matches their PC system.

# Microsoft® Ergonomic Value Pack

## Americas

Part Number	Language	Reference Number	Price
FA6-00010	English		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
FA6-00006	English British		
FA6-00008	English Euro		
FA6-00002	German		





# Microsoft® Black Value Pack 2.0



Microsoft

## Add Productivity, Comfort, and Style to Your Desktop

### Key Features

#### **Comfortable, Sleek Keyboard**

Removable palm rest enhances comfort; the black color and distinctive style complement dark and black PCs.

#### **Ambidextrous Ergonomic Mouse**

The arched shape provides comfortable natural support for either hand.

#### **Microsoft® Optical Technology**

More responsive, more precise, and smoother tracking over more surfaces

### Full Feature List

- **Zoom slider**—zoom in for close-ups of Web pages, images, and more.
- **5 My Favorites keys** for one-touch access to favorite Web sites and files
- **Enhanced F keys**—easily perform common tasks with these special, one-touch keys.
- **Customizable hot keys** for instant access to e-mail, your Web home page, and Internet searching
- **Accelerated scrolling**—move rapidly through documents with the mouse scroll wheel.

### Target Customers

#### **Commercial**

- Organizations looking to enhance the productivity of their employees
- Organizations that purchase mid-range or performance PC systems

#### **Consumer**

- End users wanting a comfortable, stylish, affordable desktop
- End users wanting more advanced productivity features

### How to Sell

#### **Commercial**

- Emphasize the performance features, which can help increase worker productivity.
- Emphasize the need to buy a keyboard and mouse that are appropriate for the PC and the applications that their employees require.

#### **Consumer**

- Emphasize the help with greater productivity, comfort, and style of this affordable desktop.
- Point out that it's a great step up from basic desktop peripherals with features that enable them to get the most from their PC.

# Microsoft® Black Value Pack 2.0

## Americas

Part Number	Language	Reference Number	Price
S82-00032	English		

## Asia

Part Number	Language	Reference Number	Price
S82-00031	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
S82-00039	Arabic		
S82-00046	Danish		
S82-00029	English British		
S82-00030	English Euro		
S82-00033	Finnish/Swedish		
S82-00034	French		
S82-00035	French Belgium		
S82-00044	German		
S82-00042	German Switz		
S82-00036	Greek		
S82-00037	Portuguese		
S82-00038	Turkish		
S82-00052	Russian		



# Microsoft® Natural® Wireless Laser Mouse 6000



Microsoft

## The Most Comfortable Mouse from Microsoft

### Key Features

#### **Relaxed Grip**

Enhanced comfort and less fatigue, with reduced risk of symptoms related to repetitive stress injury (RSI)

#### **Natural Hand Resting Position**

Improved circulation and reduced risk of impaired nerve function

#### **High Definition Laser**

Smoother tracking, more responsive, and greater cursor precision

### Full Feature List

- **5 customizable buttons** let you reassign any button to fit your needs.
- **Tilt wheel** for 4-way scrolling
- **Instant Viewer** to display all open windows at the touch of a button
- **Magnifier** to easily enlarge screen details and edit images
- **Battery Status Indicator** that flashes when batteries need replacement (6 months or longer battery life)

### Target Customers

#### **Commercial**

- Organizations looking for the most comfortable mouse for their employees, or that have established ergonomic programs for employees
- Organizations concerned about the risk of repetitive stress injury and impaired hand/wrist nerve function

#### **Consumer**

- End users concerned about the risk of symptoms of hand and wrist injuries from mouse use
- End users who want comfort, but who also want an advanced mouse with laser and wireless technology

### How to Sell

#### **Commercial**

- Point out that conventional mice have been linked to an increased risk of employee carpal tunnel nerve damage.
- Emphasize that the unique, break-through design of this mouse can help minimize the risk of employee hand and wrist injury.

#### **Consumer**

- The unique, ergonomic mouse design will help to reduce the end user's risk of carpal tunnel nerve injury.
- Point out that Microsoft's most comfortable mouse has the latest High Definition Laser performance and wireless freedom.

# Microsoft® Natural® Wireless Laser Mouse 6000

Americas

Part Number	Reference Number	Price
72Q-00002		

Asia

Part Number	Reference Number	Price
72Q-00006		

Europe, Middle East, and Africa

Part Number	Reference Number	Price
72Q-00004v		



# Microsoft® Laser Mouse 6000



Microsoft

## Advanced Laser Technology for Superior Performance and Productivity

### Key Features

#### Laser Technology

High performance for work or play

#### Gaming Toggle

Quickly select and switch weapons or actions in real time.

#### Precision Booster

Switch between preferred speed and precision mode for gaming targeting.

### Full Feature List

- **Magnifier** to easily enlarge screen details and edit images in real time
- **Sophisticated design** and superior comfort for either hand
- **Scroll wheel with detents** for enhanced gaming control
- **5 customizable buttons** let you reassign any button to fit your needs.
- **Thin, flexible wire** for the response of wired, the feel of wireless
- **USB connectivity**

### Target Customers

#### Commercial

- Professionals who work with graphics or other applications requiring superior precision, control, and productivity features

#### Consumer

- End users who want superior precision and control
- Casual gamers looking for a mouse that will give them a competitive advantage

### How to Sell

#### Commercial

- For organizations, this mouse delivers outstanding cursor precision, control, responsiveness, and advanced productivity features—at an attractive price.

#### Consumer

- For casual gamers, this very popular, Microsoft®-branded Game Precision Series mouse incorporates advanced technology that is designed to enhance the gaming experience.
- For others, this mouse provides features end users want for precision, control, and comfort.

# Microsoft® Laser Mouse 6000

## Americas

Part Number	Reference Number	Price
B7G-00004		

## Asia

Part Number	Reference Number	Price
B7G-00008		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
B7G-00003		





# Microsoft® Wireless Optical Mouse



Microsoft

## Wireless Freedom in a Stylish Design

### Key Features

#### Smart Wireless

Reduces interference and cross talk from other nearby wireless devices

#### Microsoft® Optical Technology

More precise, more responsive, and smoother tracking over more surfaces

#### Comfort

Ambidextrous, contoured, ergonomic design provides superior comfort for either hand.

### Full Feature List

- **Wireless convenience**, with no cumbersome mouse cord or recharging station
- **Tilt wheel** for smooth, efficient side-to-side and up-and-down scrolling in documents and Web pages
- **Power conserving**, with a battery life of more than 6 months for average users
- **Microsoft Intelligent Tracking System** for greater precision and control

### Target Customers

#### Commercial

- Organizations looking for a wireless, optical mouse for their employees
- Organizations wanting to give their employees a stylish mouse that will also help improve productivity and is suitable for left-handed use

#### Consumer

- End users looking for a wireless, optical mouse with additional features
- End users looking for a significant step up from the basic mouse at a mid-range price

### How to Sell

#### Commercial

- Emphasize that, for the price, this mouse offers excellent style, wireless capabilities, smooth optical tracking, and employee productivity features.
- Emphasize that this mouse is optimized for a longer battery life.

#### Consumer

- This mouse is a great step up from the basic mouse, providing what many end users now want: wireless freedom and optical tracking.
- The mouse will help enhance the end-user experience and make computing more fun and productive.

# Microsoft® Wireless Optical Mouse

## Americas

Part Number	Reference Number	Price
N73-00013		

## Asia

Part Number	Reference Number	Price
N73-00015		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
N73-00014		





## Advanced Optical Performance with Comfort and Style

### Key Features

#### Microsoft® Optical Technology

More precise, more responsive, and smoother tracking over more surfaces

#### 4-Way Scrolling

Easily and efficiently scroll side to side and up and down in documents and Web pages.

#### Ergonomic Design

Designed by ergonomic experts for your comfort.

### Full Feature List

- **Microsoft Intelligent Tracking** for greater precision and control
- **5 customizable buttons** let you reassign any button to fit your needs.
- **Smooth, rapid scrolling**—move rapidly through documents and Web pages.
- **Stylish design**
- **USB or PS/2** connectivity

### Target Customers

#### Commercial

- Organizations looking to offer their employees a high-end mouse with advanced productivity features and comfort
- Organizations concerned about productivity and healthy computing that consider ergonomics when buying for their employees

#### Consumer

- End users who want a high-end mouse with performance features that match their system
- End users who are interested in style, comfort, and ergonomic design with productivity features

### How to Sell

#### Commercial

- Emphasize how the optical technology, tilt wheel, and other productivity features benefit organizations whose workers frequently deal with large documents or Web sites.
- Explain how the ergonomic design can help reduce hand and wrist strain and the risk of symptoms of repetitive stress injury (RSI).

#### Consumer

- Point out that this mouse is a very big step up from the standard mouse, with advanced technology and productivity features.
- Emphasize how the ergonomic design can help reduce hand and wrist strain for more comfortable computing.

# Microsoft® IntelliMouse® Explorer

## Americas

Part Number	Reference Number	Price
N48-00020		

## Asia

Part Number	Reference Number	Price
N48-00021		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
N48-00022		



# Microsoft® Comfort Curve Value Pack



Microsoft

## Get Comfortable with this Curved Keyboard and Optical Mouse Value Pack

### Key Features

#### Comfort Curve Keyboard

Type more comfortably with this ergonomist-approved keyboard featuring quiet, responsive, thin profile keys.

#### Microsoft® Optical Technology

More responsive, more precise, and smoother tracking over more surfaces

#### No Software to Install

Just plug in the mouse and keyboard and start typing.

### Full Feature List

- **Compact keyboard design** fits easily into most keyboard trays.
- **Ultra-thin keyboard** profile saves desk space.
- **Spill-resistant keyboard**—no need to stop living when you start working
- **Ambidextrous mouse**—comfort for right or left hand
- **Wheel scrolling**—navigate smoothly through documents without having to click the scroll bar.
- **3 customizable mouse buttons**—reassign buttons to fit your needs.

### Target Customers

#### Commercial

- Organizations with ergonomic programs or wanting to maximize desktop space
- Organizations looking to give workers desktop comfort, combined with performance features at a value price

#### Consumer

- End users looking for a sleek, easy-to-use desktop with comfort features
- End users for whom desk space is limited and comfort is a concern

### How to Sell

#### Commercial

- Emphasize that the Comfort Curve Keyboard is Microsoft's most popular ergonomist-approved keyboard.
- Optical technology is a big step up from mouse ball and can help lead to greater worker productivity.

#### Consumer

- It's a great combination of comfort, performance, style, and price.
- Emphasize its small footprint and slim design, plus spill resistance for home use.

# Microsoft® Comfort Curve Value Pack

## Americas

Part Number	Language	Reference Number	Price
B2L-00047	English		

## Asia

Part Number	Language	Reference Number	Price
B2L-00051	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
B2L-00043	Arabic		
FA4-00003	Belgium Azerty		
B2L-00045	English British		
B2L-00049	English Euro		
B2L-00052	Finnish/Swedish		
B2L-00054	French		
B2L-00056	Greek		
FA4-00001	Italian		
B2L-00058	Portuguese		
B2L-00060	Turkish		
FA4-00007	Russian		





# Microsoft® Multimedia Keyboard and Optical Value Pack



Microsoft

## Experience Maximum Multimedia Performance, Style, and Value

### Key Features

#### **Microsoft® Multimedia Keyboard**

The comfortable keyboard that fits your digital lifestyle

#### **Microsoft Wheel Mouse Optical**

Features optical technology, three buttons, and an ambidextrous design for comfort.

#### **Centrally Located Multimedia Center**

Launches favorite media applications, navigates to music and video clips, and pumps up the volume!

### Full Feature List

- **Enhanced F keys**—easily perform common tasks with these special, one-touch keys.
- **Customizable hot keys** for instant access to e-mail, the Web home page, and Internet searching
- **Detachable palm rest** supports both hands when not typing, or simply remove it.
- **Spill resistant keyboard**—no need to stop living when you start working
- **Accelerated scrolling**—move rapidly through documents.
- **USB or PS/2** connection flexibility

### Target Customers

#### **Commercial**

- Organizations that prefer to buy reliable hardware with a great track record
- Organizations wanting to offer employees a better desktop solution, with convenient multimedia controls, in an economical package

#### **Consumer**

- End users buying better than entry-level systems and who want a comparable keyboard and mouse
- End users wanting a comfortable keyboard and mouse that also deliver performance

### How to Sell

#### **Commercial**

- Emphasize that this keyboard and mouse combination is a popular, proven design used by many organizations.
- Explain how this desktop's enhanced F keys and hot keys can enhance worker productivity.

#### **Consumer**

- Emphasize that this is a popular desktop with great performance features.
- Point out the stylish design, palm rest, and spill resistance for use in the home.

# Microsoft® Multimedia Keyboard and Optical Value Pack

## Americas

Part Number	Language	Reference Number	Price
K96-00001	English		

## Asia

Part Number	Language	Reference Number	Price
K96-00002	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
K96-00004	Arabic		
K96-00007	English British		
K96-00003	English Euro		
K96-00008	Finnish/Swedish		
K96-00010	French		
K96-00009	French Belgium		
K96-00012	German		
K96-00013	Greek		
K96-00014	Hebrew		
K96-00018	Portuguese		
K96-00019	Spanish		
K96-00021	Turkish		



# Microsoft® Comfort Curve Keyboard 2000



Microsoft

## A Comfortable Keyboard with a Compact Form Factor

### Key Features

#### **Ergonomic Design**

Lets your hands sit more naturally on the keys for greater comfort and productivity without having to relearn typing

#### **Compact, Ultra-thin Form Factor**

This keyboard's small footprint and ultra-thin profile saves desk space and fits easily in most keyboard trays.

#### **Spill-resistant Design**

No need to stop living when you start working

### Full Feature List

- **Easy to set up and use**—no special software or setup required; just plug it in and start typing.
- **Media and hot keys** for one-touch access to commonly used functions
- **Quiet, responsive, thin-profile keys**

## Target Customers

### **Commercial**

- Organizations wanting keyboard comfort for employees or that have ergonomic programs
- Organizations desiring a rugged, compact keyboard with a minimum set of hot key functionality and easy setup

### **Consumer**

- End users who spend a lot of time using their PC and want better comfort
- End users wanting a compact, simple-to-use keyboard with proven comfort benefits

## How to Sell

### **Commercial**

- Emphasize that the Comfort Curve Keyboard is Microsoft's most popular ergonomist-approved keyboard design.
- Point out its reliability, spill resistance, and small footprint, and that no software is needed.

### **Consumer**

- Point out that it is Microsoft's most popular ergonomist-approved keyboard design.
- Emphasize its compact size, thin form factor, and rugged, spill-resistant design.

# Microsoft® Comfort Curve Keyboard 2000

## Americas

Part Number	Language	Reference Number	Price
FA3-00010	English		

## Asia

Part Number	Language	Reference Number	Price
FA3-00014	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
FA3-00015	English British		
FA3-00013	English Euro		
FA3-00016	French		
FA3-00024	German		
FA3-00012	Greek		





## Optical Accuracy, Comfort for Either Hand

### Key Features

#### **Microsoft® Optical Technology**

More precise, more responsive, and smoother tracking over more surfaces

#### **Ergonomic Design**

Arched shape provides support in a natural, comfortable position.

#### **5 Customizable Buttons**

Reassign any button to fit your needs.

### Full Feature List

- **2 side buttons** to go back and forward in your Internet browser or to reassign to other mouse functions
- **Left- or right-handed**, with comfort for either hand
- **Scrolling detents**—navigate smoothly through documents with tactile feedback.
- **USB or PS/2 connectivity**

### Target Customers

#### **Commercial**

- Organizations looking for optical accuracy and reliability, combined with comfort, efficiency, and flexibility
- Organizations that want a reliable, proven design with 5-button functionality

#### **Consumer**

- End users ready for a 5-button mouse with maximum flexibility (ambidextrous and connectivity)
- End users wanting a higher-performance optical mouse at an affordable price

### How to Sell

#### **Commercial**

- Point out that this mouse is one of the industry standards with performance-enhancing features such as the additional buttons and comfortable shape.
- Emphasize its reliability and the benefit of the Microsoft brand.

#### **Consumer**

- Emphasize the benefits of optical technology.
- Point out that the 5 buttons can all be reassigned to any mouse function through IntelliPoint software.

# Microsoft® IntelliMouse® Optical

## Americas

Part Number	Color	Reference Number	Price
D58-00015	White		
N50-00007	Black		

## Europe, Middle East, and Africa

Part Number	Color	Reference Number	Price
D58-00017	White		
N50-00009	Black		

## Asia

Part Number	Color	Reference Number	Price
D58-00016	White		
N50-00011	Black		





# Microsoft® Comfort Optical Mouse 3000



Microsoft

## Discover Superior Comfort and Control

### Key Features

#### Comfort

Get a grip with a comfortable shape and a design created for either hand.

#### High Definition Optical

More precise, more responsive, and smoother tracking over more surfaces

#### 4-Way Scrolling

Easily and efficiently scroll side to side and up and down in documents and Web pages.

### Full Feature List

- **Ambidextrous design with recessed sides** and comfortable shape suitable for either hand
- **Magnifier** to easily enlarge screen details and edit images in real time
- **4 customizable buttons** let you reassign any button to fit your needs.
- **USB or PS/2** connectivity

### Target Customers

#### Commercial

- Organizations looking for improved employee performance without sacrificing comfort
- Organizations with employees who work with many documents or large documents

#### Consumer

- Price-conscious, practical end users who want improved mouse performance and comfort, or want to step up to a better mouse
- End users who find that they are frequently using their mouse

### How to Sell

#### Commercial

- Point out that this mouse is comfortable in either hand, offering additional 4th-button capability in a very clean design.
- Point out that the mouse uses Microsoft® High Definition Optical technology, 4-way scrolling, and Magnifier for improved performance when working with large documents.

#### Consumer

- Ask if they edit images and point out the benefits of Microsoft High Definition Optical technology and Magnifier.
- Emphasize the combination of a comfortable and stylish design with enhanced performance.

# Microsoft® Comfort Optical Mouse 3000

## Americas

Part Number	Reference Number	Price
FA1-00002		

## Asia

Part Number	Reference Number	Price
FA1-00006		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
FA1-00004		



# Microsoft® Wheel Mouse Optical



Microsoft

## The Affordable and Reliable Optical Mouse

### Key Features

#### Microsoft® Optical Technology

Smooth, accurate tracking on most surfaces

#### 3 Customizable Buttons

Reassign the right and left buttons, and the scroll wheel, to fit your needs.

#### Right- or Left-hand Comfort

Shaped and styled for either hand

### Full Feature List

- Accelerated scrolling—move rapidly through documents.
- Microsoft reliability
- Durable
- Excellent value
- Available in black or white
- USB or PS/2 connectivity

### Target Customers

#### Commercial

- Organizations wanting to give their office workers an affordable improvement over ball mice, with some additional, easy-to-use productivity features
- Organizations looking for the flexibility of an ambidextrous mouse with USB and PS/2 connectivity and with a choice of colors

#### Consumer

- End users wanting an entry-level optical mouse with some productivity features
- End users wanting a value optical mouse with flexibility (ambidextrous/connectivity/color options)

### How to Sell

#### Commercial

- Explain that this affordable mouse is a significant step up from the less-reliable ball mouse, has practical productivity features, is durable, and will be appreciated by their employees.
- Emphasize that the flexibility (ambidextrous design; connectivity and color alternatives) will help save them money.

#### Consumer

- Emphasize how much value this mouse delivers, given the advanced features like optical technology, accelerated scrolling, and customizable buttons.
- Emphasize that it's a sleek, comfortable mouse suitable for right or left hand.

# Microsoft® Wheel Mouse Optical

## Americas

Part Number	Color	Reference Number	Price
N71-00007	Black		
D66-00034	White		

## Asia

Part Number	Color	Reference Number	Price
N71-00006	Black		
D66-00033	White		

## Europe, Middle East, and Africa

Part Number	Color	Reference Number	Price
N71-00008	Black		
D66-00035	White		



# Microsoft® Basic Black Value Pack



Microsoft

## Adds Style and Value to Any Desktop

### Key Features

#### **Familiar, Simple Keyboard Design**

Easy to use, yet highly functional and durable. Its smaller shape fits easily on desktops and in most keyboard trays.

#### **No Software to Install**

Just plug in the mouse and keyboard and start typing.

#### **Ambidextrous Optical Mouse**

Delivers the benefits of an optical mouse and comfortably fits either hand.

### Full Feature List

- **Keyboard function and flair** combine hot key functionality with a stylish black design.
- **Microsoft® Optical Technology** for more responsive, more precise, and smoother tracking over more surfaces
- **3 mouse buttons**—simple and familiar, including the scroll wheel button
- **Wheel scrolling** to navigate smoothly through documents without having to click the scroll bar
- **USB or PS/2** connection flexibility

### Target Customers

#### **Commercial**

- Organizations wanting a basic system that combines solid performance, convenience, and affordability
- Organizations looking for a stylish black keyboard and mouse in a reliable package

#### **Consumer**

- End users looking for an attractive desktop with a minimum feature set at a value price
- End users looking for an entry-level PC system with some convenience features

### How to Sell

#### **Commercial**

- This simple desktop will affordably meet the needs of many corporate customers looking to upgrade from ball mice and old keyboards, or to replace worn-out peripherals.
- Emphasize that the desktop has a smaller form factor, so it can fit easily on desktops and in most keyboard trays.

#### **Consumer**

- Emphasize to the end user the great style, features, and performance available at this price.
- Emphasize the convenience of easy access to e-mail, their Web home page, and Internet searches.

# Microsoft® Basic Black Value Pack

## Americas

Part Number	Language	Reference Number	Price
CA9-00001	English		
CA9-00035	English/French		

## Asia

Part Number	Language	Reference Number	Price
CA9-00002	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
CA9-00008	Arabic		
CA9-00031	English British		
CA9-00003	English Euro		
CA9-00004	Finnish/Swedish		
CA9-00005	French		
CA9-00033	German		
CA9-00006	Greek		
CA9-00039	Italian		
CA9-00045	Russian		
CA9-00037	Spanish		
CA9-00007	Turkish		





# Microsoft® Basic White Value Pack



Microsoft

## Adds Style and Value to Any Desktop

### Key Features

#### **Familiar, Simple Keyboard Design**

Easy to use, yet highly functional and durable. Its smaller shape fits easily on desktops and in most keyboard trays.

#### **No Software to Install**

Just plug in the mouse and keyboard and start typing.

#### **Ambidextrous Optical Mouse**

Delivers the benefits of an optical mouse and comfortably fits either hand.

### Full Feature List

- **Keyboard function and flair** combine hot key functionality with a stylish white design.
- **Microsoft® Optical Technology** for more responsive, more precise, and smoother tracking over more surfaces
- **3 mouse buttons**—simple and familiar, including the scroll wheel button
- **Wheel scrolling** to navigate smoothly through documents without having to click the scroll bar
- **USB or PS/2** connection flexibility

### Target Customers

#### **Commercial**

- Organizations wanting a basic system that combines solid performance, convenience, and affordability
- Organizations looking for a stylish white keyboard and mouse in a reliable package

#### **Consumer**

- End users looking for an attractive desktop with a minimum feature set at a value price
- End users looking for an entry-level PC system with some convenience features

### How to Sell

#### **Commercial**

- This desktop will affordably meet the needs of many corporate customers looking to upgrade from mouse ball peripherals and basic keyboards, or to replace worn-out peripherals.
- Emphasize that the desktop has a smaller form factor, so it can fit easily on desktops and in most keyboard trays—a feature many employees will appreciate.

#### **Consumer**

- Emphasize to the end user the great style, features, and performance available at this price.
- Emphasize the convenience of easy access to e-mail, their Web home page, and Internet searches.

# Microsoft® Basic White Value Pack

## Americas

Part Number	Language	Reference Number	Price
B75-00003	English		
B75-00013	Spanish Latam		

## Asia

Part Number	Language	Reference Number	Price
B75-00005	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
B75-00001	English British		
B75-00017	English Euro		
B75-00007	French		
B75-00009	German		
B75-00011	Greek		
B75-00023	Russian		



# Microsoft® Wired Keyboard 500



Microsoft

## Affordable Quality, Fast Access to the Internet and E-mail

### Key Features

#### **Compact Design**

Fits easily in most keyboard trays or just gives you more space on your desktop.

#### **Spill-resistant**

No need to stop living when you start working with this durable, spill-resistant design

#### **Hot keys**

One-touch access to e-mail, the Web, and frequently used features

### Full Feature List

- **Compact design** fits easily into most keyboard trays.
- **Hot keys** for one-touch access to e-mail, Web home page, and Internet searching
- **Enhanced keys** for one-touch access to My Computer and My Calculator
- **Available in black or white**

### Target Customers

#### **Commercial**

- Organizations looking for an affordable, reliable keyboard
- Organizations looking for a basic keyboard that still offers some hot-key functions that employees expect

#### **Consumer**

- End users wanting an affordable, entry-level keyboard with media controls
- End users who perform frequent e-mail and Internet activities

### How to Sell

#### **Commercial**

- Emphasize its simplicity and space-saving footprint, yet with enhanced one-button features to boost productivity.
- Emphasize Microsoft® reliability and spill resistance.

#### **Consumer**

- Emphasize the one-button access to e-mail, the Internet, My Computer, and other functions.
- Point out that it fits easily in most keyboard trays or just gives you more space on your desktop.

# Microsoft® Wired Keyboard 500

## Americas

Part Number	Language	Reference Number	Price
JUB-00001	English		
JUB-00009	Spanish Latam		

## Asia

Part Number	Language	Reference Number	Price
JUB-00005	English ROW		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
JUB-00008	Arabic		
JUB-00006	English British		
JUB-00004	English Euro		
JUB-00007	French		
JUB-00042	German		
JUB-00003	Greek		
JUB-00015	Italian		
JUB-00011	Spanish		
JUB-00002	Turkish		



# Microsoft® Basic Optical Mouse



Microsoft

## Value in an Optical Mouse

### Key Features

#### **Microsoft® Optical Technology**

More precise, more responsive, and smoother tracking over more surfaces

#### **Scroll Wheel**

Navigate smoothly through documents without having to click the scroll bar.

#### **3 Buttons**

Simple and familiar, plus an extra scroll-wheel button

### Full Feature List

- **Ambidextrous design** provides comfort for either hand.
- **Low cost**
- **Black or white** to match the PC system
- **USB or PS/2** connectivity

## Target Customers

### **Commercial**

- Organizations looking to improve productivity and reduce cost by moving beyond obsolete mouse-ball technology
- Organizations with office workers who don't need advanced mouse features, but want an affordable, reliable, optical mouse with flexibility

### **Consumer**

- End users who are looking for basic PC systems
- End users who are ready to step up to an affordable optical mouse

## How to Sell

### **Commercial**

- Emphasize that reliability of optical technology can help improve worker productivity.
- Emphasize that offering their employees a basic mouse with simple features can help save them money.

### **Consumer**

- Point out the reliability and superior performance of Microsoft Optical Technology.
- Emphasize the opportunity to get the value of the Microsoft brand with optical technology in a basic mouse design.

# Microsoft® Basic Optical Mouse

## Americas

Part Number	Color	Reference Number	Price
Q66-00029	Black		
P58-00008	White		

## Asia

Part Number	Color	Reference Number	Price
Q66-00033	Black		
P58-00009	White		

## Europe, Middle East, and Africa

Part Number	Color	Reference Number	Price
Q66-00031	Black		
P58-00007	White		





## Distinctive Style, Comfort, and Reliability

### Key Features

#### **Ergonomic Design**

Arched shape provides support in a natural, comfortable position.

#### **3 Customizable Buttons**

Reassign the right, left, and scroll wheel button to fit your needs.

#### **Accelerated Scrolling**

Move rapidly through documents.

### Full Feature List

- **Ambidextrous**, for either the right or left hand
- **Low cost**
- **PS/2** connectivity

### Target Customers

#### **Commercial**

- Organizations seeking to move beyond basic two-button ball mice
- Cost-conscious organizations looking for entry-level value mice from a quality brand

#### **Consumer**

- End users looking for simplest reliable, entry-level mouse for entry-level systems
- Cost-conscious end users desiring the Microsoft® brand

### How to Sell

#### **Commercial**

- Emphasize that the Microsoft brand stands for quality and reliability around the world, and that this mouse has become a corporate standard at many companies.
- Point out that this mouse represents an excellent value for its reliability, features, and price.

#### **Consumer**

- Emphasize its simplicity and value.
- Emphasize the value of the Microsoft brand.

# Microsoft® IntelliMouse®

## Americas

Part Number	Reference Number	Price
673-00344		

## Asia

Part Number	Reference Number	Price
673-00350		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
673-00346		





# Microsoft® Wireless Notebook Optical Mouse 4000



Microsoft

## Go Wireless in Style, Comfort, and Complete Control

### Key Features

#### High Definition Optical

More precise, more responsive, and smoother tracking over more surfaces

#### Magnifier

Easily enlarge screen details and edit images in real time.

#### 4-Way Scrolling

Easily and efficiently scroll side to side and up and down in documents and Web pages.

### Full Feature List

- **Wireless** freedom of movement
- **4 customizable buttons** let you reassign any button to fit your needs.
- **Comfortable grip** with soft-rubber sides, finger grooves, and design for either hand
- **Snap-in receiver** automatically turns off power for longer battery life (6 months or longer).
- **Dual channel** to reduce likelihood of interference in crowded business environments

### Target Customers

#### Commercial

- Organizations that provide their employees with notebook computers and want to help improve employee productivity
- Organizations looking to provide their employees a comfortable, convenient, and highly portable mouse for their notebook computers

#### Consumer

- End users looking for a notebook mouse and who also want maximum convenience and portability
- End users wanting a power-conserving mouse for on-the-road use with their notebooks

### How to Sell

#### Commercial

- Point out that this mouse is designed specifically for notebook PC use and conserves the battery while stowed.
- Since it is wireless, highly compact for easy portability, and usable on many surfaces, it will help enhance road warrior productivity.

#### Consumer

- The mouse is reliable, reasonably priced, and perfect as an on-the-go companion for their notebook.
- Emphasize the convenience of wireless and that the mouse has a snap-in receiver for maximum portability, convenience, and battery life.

# Microsoft® Wireless Notebook Optical Mouse 4000

## Americas

Part Number	Reference Number	Price
FA2-00002		

## Asia

Part Number	Reference Number	Price
FA2-00006		

## Europe, Middle East, and Africa

Part Number	Reference Number	Price
FA2-00004		



# Microsoft® Notebook Optical Mouse



Microsoft

## Comfort and Style on the Go

### Key Features

#### **Portability**

Scaled-down size lets you take it anywhere.

#### **Microsoft® Optical Technology**

More precise, more responsive, and smoother tracking over more surfaces

#### **Ambidextrous Comfort**

Contoured and symmetrical for unprecedented comfort in either hand

### Full Feature List

- **Unique, translucent, wider scroll wheel** for an eye-catching look and improved efficiency
- **USB connectivity** with a convenient, shorter cable that's easy to manage on the go
- **3 buttons**

## Target Customers

### **Commercial**

- Organizations that provide their employees with notebook computers and want to improve employee productivity
- Organizations looking to give their employees a comfortable, value-priced mouse for their notebook computers

### **Consumer**

- End users looking for a compact, comfortable mouse to use with their notebook computers for greater mobility
- End users looking for a basic mouse that's designed as a notebook companion

## How to Sell

### **Commercial**

- Point out that this mouse is designed specifically for notebook use in the office or on the road, and it can help improve employee productivity while on the go.
- Emphasize that it is a simple mouse that works great on the desk or while on the road.

### **Consumer**

- The mouse is compact for easy portability, usable on many surfaces, comfortable, attractive, and affordable.
- It is designed as an on-the-go notebook companion.

# Microsoft® Notebook Optical Mouse

Europe, Middle East, and Africa

Part Number	Reference Number	Price
N64-00002		



# Microsoft® Remote Keyboard for Windows® XP Media Center Edition



Microsoft

## Command Your Media Center PC from the Comfort of Your Sofa

### Key Features

#### **Sleek, All-In-One Design**

Thin-profile, 3-in-1 keyboard, remote, and integrated mouse is made for easy use on your lap.

#### **Complete Control of Windows® XP Media Center Edition**

Launch digital media, play movies in the dark, surf the Web—and more—from the comfort of your sofa.

#### **Wireless Flexibility**

Up to 30-foot range using the infrared receiver bundled with the PC

### Full Feature List

- **Key Lock** keeps the keyboard from being turned on by mistake.
- **Spill-resistant** design for main keys
- **Built-in TV power and volume controls**
- **Easy to navigate** with cursor control and click/right-click keys
- **Backlit media keys** glow for easy use in the dark.
- **Green Start Button** launches start menu for video, music, TV, and pictures.

### Target Customers

#### **Consumer**

- End users with Windows Media® Center Edition or Windows Vista™ Home Premium PCs
- Technology-savvy end users for whom the PC has or will become an entertainment focus

### How to Sell

#### **Consumer**

- Emphasize how the keyboard enhances the digital experience—movies, music, Web surfing, and more.
- Emphasize convenience of a full-function keyboard, combined with a Media Center Edition remote.

# Microsoft® Remote Keyboard for Windows® XP Media Center Edition

## Americas

Part Number	Language	Reference Number	Price
ZV7-00009	English		
ZV7-00027	Spanish Latam		

## Asia

Part Number	Language	Reference Number	Price
ZV7-00010	English ROW		
ZV7-00021	Japanese		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
ZV7-00001	Danish		
ZV7-00007	English British		
ZV7-00033	English Euro		
ZV7-00013	Finnish/Swedish		
ZV7-00015	French		
ZV7-00017	German		
ZV7-00019	Italian		
ZV7-00029	Spanish		
ZV7-00032	Turkish		



# Microsoft® Remote Control and Receiver for Windows® XP Media Center Edition

Microsoft



## Complete Digital Entertainment as Close as Your Remote

### Key Features

#### **One-Remote Control of Windows® XP Media Center PC**

Single device access to TV, video recording, movies, music, photos, and radio

#### **Familiar, Intuitive Controls**

Lets end users feel right at home.

#### **Wireless Flexibility**

Up to 20-foot range using the included infrared receiver and infrared emitters

### Full Feature List

- **Friendly Media Center** on-screen menus deliver a fun, engaging, and integrated digital media experience.
- **Familiar controls** include TV and Media Center PC power, record, play, replay, pause—and more.
- **Backlit buttons** glow for easy use in the dark
- **Green Start Button** launches start menu for video, music, TV, and pictures.
- **Guide** opens TV Program Guide.
- **Live TV** launches full-screen live TV.

### Target Customers

#### **Consumer**

- End users with Windows Media® Center Edition or Windows Vista™ Home Premium PCs
- Technology-savvy end users for whom the PC has or will become an entertainment focus

### How to Sell

#### **Consumer**

- Emphasize the 20-foot range and all-in-one remote convenience for end users.
- Point out the combination of familiar controls with backlit buttons for easy use when lighting is dimmed.

# Microsoft® Remote Control and Receiver for Windows® XP Media Center Edition

## Americas

Part Number	Language	Reference Number	Price
A9O-00007	English		

## Asia

Part Number	Language	Reference Number	Price
FA3-00014	English ROW		
A9O-00006	Japanese		

## Europe, Middle East, and Africa

Part Number	Language	Reference Number	Price
A9O-00005	Dutch w/Teletext		
A9O-00001	English w/Teletext		
A9O-00002	French w/Teletext		
A9O-00004	German w/Teletext		
A9O-00003	Italian w/Teletext		





## Customer Service Center

### **Microsoft Customer Service\***

c/o Arvato Services Inc.  
1-888-456-7066 (English)  
1-661-775-6444 (Spanish)  
1-661-775-6432 (Fax)  
msliameras@arvatousa.com

## Required on Purchase Orders

- Bill-To Address
- Ship-To Address
- Company Purchase Order Number
- Microsoft Part Number
- Quantity (see "Master Carton Quantity Information" at right)
- Unit and Extended Price
- Freight Carrier, Forwarder, or Custom Broker

Remember to include the information above when submitting a purchase order. Purchase orders can be submitted by e-mail, fax, or regular mail. If assistance is needed when ordering, please contact our Customer Service Center listed above.

## Resource Links

### **Product Information**

<http://www.microsoft.com/hardware/systembuilders/default.mspx>

### **Product Information\*\*\***

<https://explore.ms/navigation.aspx>

### **Product Information**

<http://www.microsoft.com/hardware/mouseandkeyboardDocumentation.aspx>

## Order Collection Timeline

Orders submitted prior to 4:30 P.M. (Monday – Friday) can be collected on the next business day.\*\*

## Master Carton Quantity Information

### **Mouse Products and Media Center Edition Remote Control**

Each master carton contains eight three-packs, totaling 24 individual units. Purchase orders must be submitted in three-pack increments, and the quantity ordered must equal a complete master carton.

*Example:* If you require 24 individual mouse products, your purchase order quantity would indicate eight three-packs (which equal one complete master carton).

### **Keyboard Products**

Each master carton contains three individual keyboards. Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual keyboards, your order quantity would indicate one (which equals one complete master carton).

### **Value Packs (Keyboard plus Mouse)**

Each master carton contains three individual value packs (one keyboard plus one mouse per individual value pack). Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual value packs, your order quantity would indicate one (which equals one complete master carton).

## Warehouse Locations

c/o BAX Global  
Freeport Corporate Center #1  
9500 N. Royal Lane, STE 170  
Irving, Texas 75063  
U.S.A.

## Additional Contacts

### **Pricing, Part Number, or Product Inquiries**

Contact [msliameras@arvatousa.com](mailto:msliameras@arvatousa.com)  
or your Account Manager.

### **Agreement Inquiries**

Contact [oemsbc@microsoft.com](mailto:oemsbc@microsoft.com)  
or your Account Manager.

### **Credit and/or Collections Inquiries**

Contact [oemcred@microsoft.com](mailto:oemcred@microsoft.com)  
or your Account Manager.

\* Located in California, U.S.A.

\*\* Depending on product availability or order size;  
excluding holidays

\*\*\*For site access, contact your Account Manager.



## Customer Service Center

### **Microsoft Customer Service\***

c/o Arvato Services Asia Pacific Pte Ltd  
(65) 6424-9999 (Phone)  
(65) 6226-0342 (Fax)  
msliapac@bertelsmann.de

## Required on Purchase Orders

- Bill-To Address
- Ship-To Address
- Company Purchase Order Number
- Microsoft Part Number
- Quantity (see "Master Carton Quantity Information" at right)
- Unit and Extended Price
- Freight Carrier, Forwarder, or Custom Broker

Remember to include the information above when submitting a purchase order. Purchase orders can be submitted by e-mail, fax, or regular mail. If assistance is needed when ordering, please contact our Customer Service Center listed above.

## Resource Links

### **Product Information**

<http://www.microsoft.com/hardware/systembuilders/default.mspx>

### **Product Information\*\*\***

<https://explore.ms/navigation.aspx>

### **Product Information**

<http://www.microsoft.com/hardware/mouseandkeyboardDocumentation.aspx>

## Order Collection Timeline

Orders submitted prior to 5:00 P.M. (Monday – Friday) can be collected on the next business day.\*\*

## Master Carton Quantity Information

### **Mouse Products and Media Center Edition Remote Control**

Each master carton contains eight three-packs, totaling 24 individual units. Purchase orders must be submitted in three-pack increments, and the quantity ordered must equal a complete master carton.

*Example:* If you require 24 individual mouse products, your purchase order quantity would indicate eight three-packs (which equal one complete master carton).

### **Keyboard Products**

Each master carton contains three individual keyboards. Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual keyboards, your order quantity would indicate one (which equals one complete master carton).

### **Value Packs (Keyboard plus Mouse)**

Each master carton contains three individual value packs (one keyboard plus one mouse per individual value pack). Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual value packs, your order quantity would indicate one (which equals one complete master carton).

## Warehouse Locations

### **Hong Kong**

c/o BAX Global Limited  
6/F., Phase 2, Fountain Set Building,  
3A Hung Cheung Road,  
Tuen Mun Industrial Estate,  
Tuen Mun, New Territories  
Hong Kong

### **Sydney, Australia**

c/o BAX Global (Aust) Pty Limited  
10-14 Mcpherson Street  
Banksmeadow NSW 2019 Australia

## Additional Contacts

### **Pricing, Part Number, or Product Inquiries**

Contact [msliapac@bertelsmann.de](mailto:msliapac@bertelsmann.de)  
or your Account Manager.

### **Agreement Inquiries**

Contact [oemsrc@microsoft.com](mailto:oemsrc@microsoft.com)  
or your Account Manager.

### **Credit and/or Collections Inquiries**

Contact [oemcred@microsoft.com](mailto:oemcred@microsoft.com)  
or your Account Manager.

\* Located in Singapore

\*\* Depending on product availability or order size;  
excluding holidays

\*\*\*For site access, contact your Account Manager.



## Customer Service Center

### **OEM Hardware Customer Service Center\***

c/o Arvato Services Inc.  
49-2421-121-1310 (Phone)  
49-2421-121-1311 (Fax)  
msliemea@bertelsmann.de

## Required on Purchase Orders

- Bill-To Address
- Ship-To Address
- Company Purchase Order Number
- Microsoft Part Number
- Quantity (see "Master Carton Quantity Information" at right)
- Unit and Extended Price
- Freight Carrier, Forwarder, or Custom Broker

Remember to include the information above when submitting a purchase order. Purchase orders can be submitted by e-mail, fax, or regular mail. If assistance is needed when ordering, please contact our Customer Service Center listed above.

## Resource Links

### **Product Information**

<http://www.microsoft.com/hardware/systembuilders/default.mspx>

### **Product Information\*\*\***

<https://explore.ms/navigation.aspx>

### **Product Information**

<http://www.microsoft.com/hardware/mouseandkeyboardDocumentation.aspx>

## Order Collection Timeline

Orders submitted prior to 11:30 A.M. (Monday – Friday) can be collected on the next business day.\*\*

## Master Carton Quantity Information

### **Mouse Products and Media Center Edition Remote Control**

Each master carton contains eight three-packs, totaling 24 individual units. Purchase orders must be submitted in three-pack increments, and the quantity ordered must equal a complete master carton.

*Example:* If you require 24 individual mouse products, your purchase order quantity would indicate eight three-packs (which equal one complete master carton).

### **Keyboard Products**

Each master carton contains three individual keyboards. Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual keyboards, your order quantity would indicate one (which equals one complete master carton).

### **Value Packs (Keyboard plus Mouse)**

Each master carton contains three individual value packs (one keyboard plus one mouse per individual value pack). Purchase orders must be submitted in complete master carton increments only.

*Example:* If you require three individual value packs, your order quantity would indicate one (which equals one complete master carton).

## Warehouse Locations

Microsoft Ireland Operations Limited  
c/o arvato services  
Willi-Bleicher-Strasse 36  
52353 Düren Germany

## Additional Contacts

### **Pricing, Part Number, or Product Inquiries**

Contact [msliemea@bertelsmann.de](mailto:msliemea@bertelsmann.de)  
or your Account Manager.

### **Agreement Inquiries**

Contact [emeasbcc@microsoft.com](mailto:emeasbcc@microsoft.com)  
or your Account Manager.

### **Credit and/or Collections Inquiries**

Contact [emeasbcc@microsoft.com](mailto:emeasbcc@microsoft.com)  
or your Account Manager.

\* Located in Germany

\*\* Depending on product availability or order size;  
excluding holidays

\*\*\*For site access, contact your Account Manager.

